

# **Texas LODD Task Force**

www.texasloddtaskforce.com

# The First 6 Hours

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# **Topics Covered**

- Who we are
- What we do
- What every department needs to do before an LODD
- The first 6 hours after an LODD



# Texas LODD Task Force

- Created in 1999 to support injured firefighters. Today the organization serves law enforcement, EMS, fire service, search and rescue services, and 911 telecommunicators.
- In 2000 the organization started primarily caring for the departments and families of the fallen. Today we also serve agencies and loved ones impacted by catastrophic injuries, those who have died by cancer or suicide, and those seeking assistance and resources for mental health services.
- First response team in the country and led a panel to develop the program nationally with the NFFF.
- 501(c)(3) non-profit corporation all funding is received from private donations from caring individuals, organizations, corporations and foundations.





### FIRST RESPONDER SERVICE PROGRAMS

### Funeral/Memorial Preparation

- Response Team
- Chaplaincy Through the Texas Corps of Fire Chaplains

### Education

- Prepares Departments for Line-of-Duty Death or Serious Injury
  - Pre-incident planning, survivor notification, family and coworker support and benefits / resources available to families

### Texas Honor Guard Society

- Support, Networking & Education for honor guard teams
- Support to State, Regional, and Local Commanders that volunteer for the Task Force

### Partner Programs

 One on one support for partner organizations after LODD, Injury or suicide occurs

### General Services

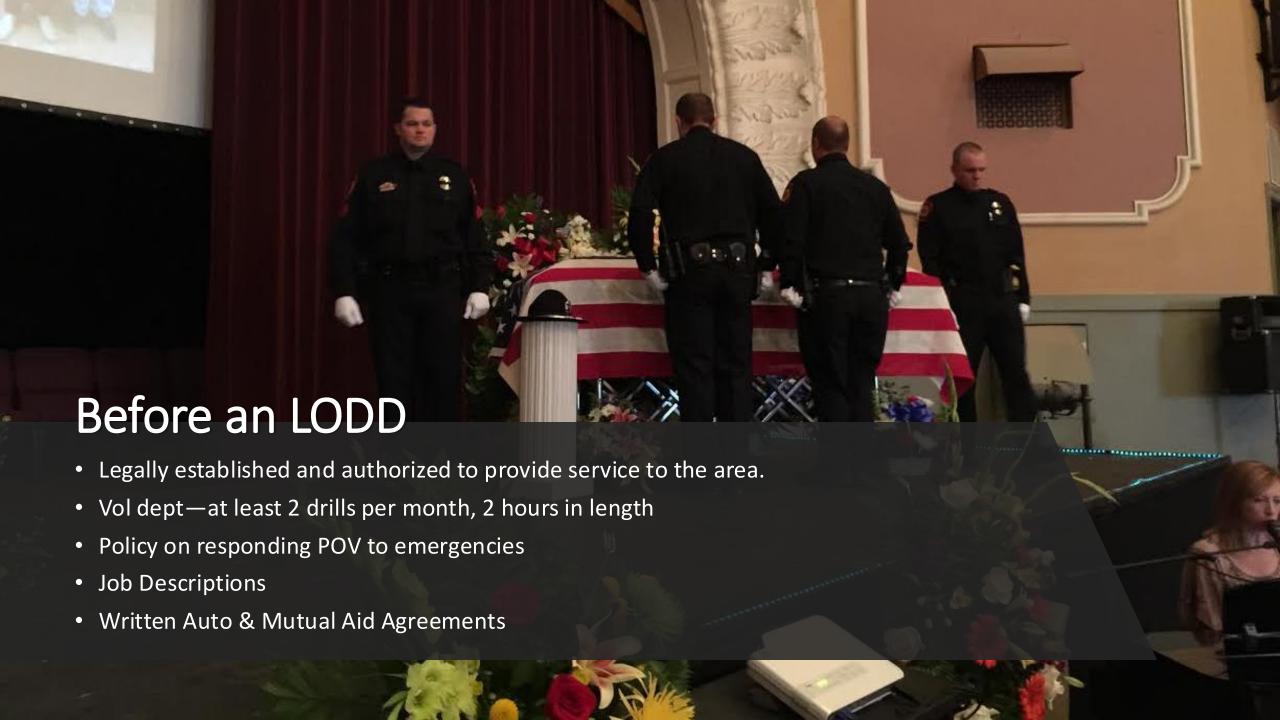
- Response to catastrophic on-duty injury
- Peer support to the injured
- Family support
- Advocacy
- Resource procurement

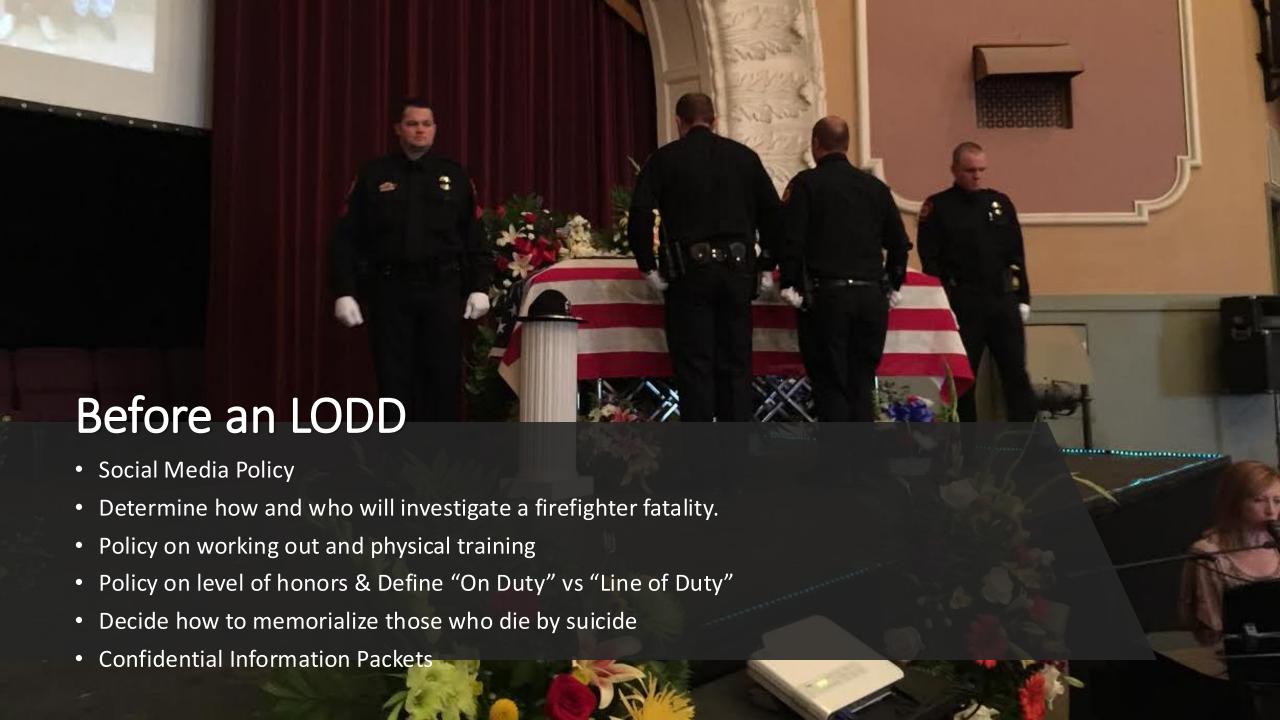


# **Loved Ones**

When a family member or loved one of first responder who has died or has been critically injured has found a place in their journey where they feel that they have been given adequate support, have the resources they need, and no longer need guidance, then our job is complete. Sometimes this only takes a few months and sometimes this can take years.







### **Training Exercise**

- The officer formally participates as a trainee or trainer in a structured activity within an official training (or fitness)
  program of the officer's agency and
- The structured activity is required by the agency, officially tested, graded, or timed by the agency, or directly supervised, proctored, or monitored, for example, by a member of the agency in the vicinity of the trainee.

### **Fitness Program**

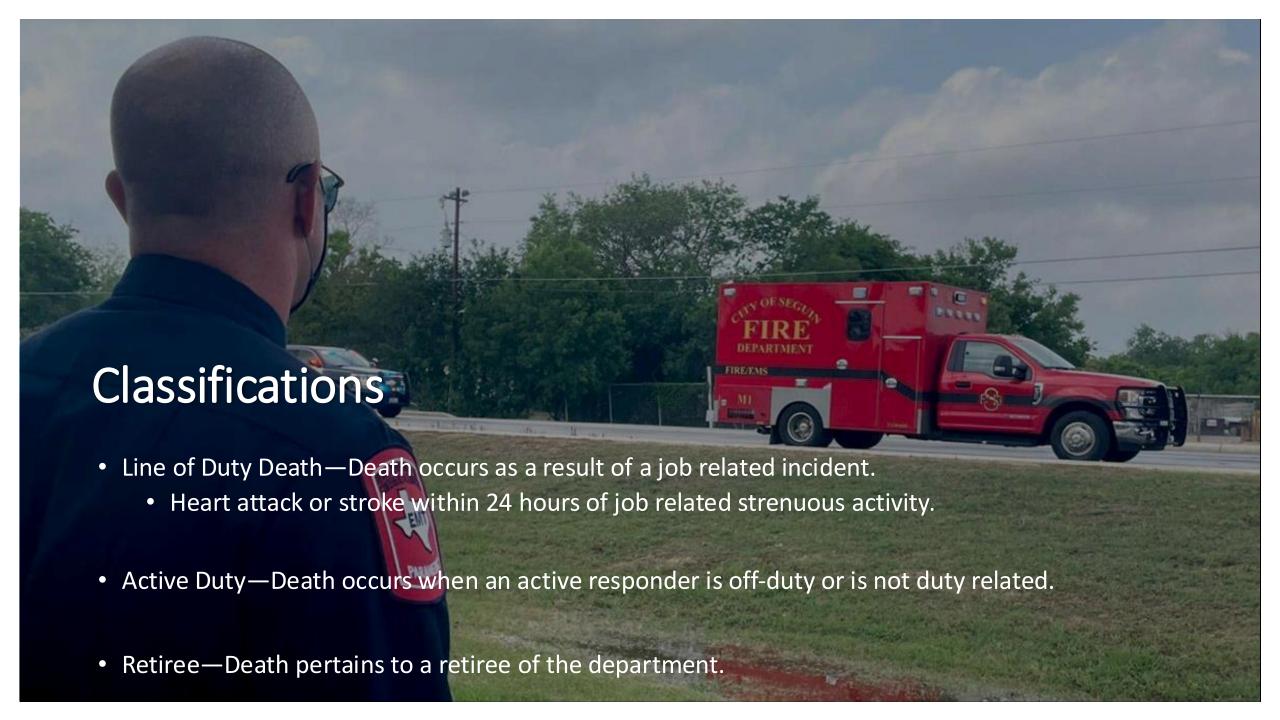
The **official fitness program** is captured in a **policy, plan, process, or system** to train officers in fitness activities to a particular standard; is **officially sponsored, conducted or authorized** by the agency the officer serves; and is intended to train officers in **specific fitness activities** relevant to the officer's line of duty. Key elements of an official fitness program include:

- Title of Fitness Program
- Statement of Purpose
- Description of Requirements, Goals, Objectives
- Approved Fitness Activities
- Performance Standards
- Evaluation, Supervision, Monitoring Method
- Approving Official
- Effective Date

### Hometown Heroes Survivors' Benefits Act\*

For deaths occurring on or after December 15, 2003

If a public safety officer dies as a direct and proximate result of a heart attack or stroke, that officer shall be presumed to have died as the direct and proximate result of a personal injury sustained in the line of duty if...



# TX LODD Suggested Services for Funeral Types

OPTION	Line of duty	Active duty	Retiree
American Flag Presentation	Х	Х	Х
Badge Shrouds	Х	Х	Х
Bagpipers/Drum Corps	Х	Opt	Single piper
Bell Service	Х	Х	Х
Bugler	Х	Х	Х
Color Guard	Х	Х	
Crossed Ladders	Х		
Eulogies	Х	Х	Х
Fire Engine Caisson	Х		
Casket Watch	Х	X only during visitation/ funeral	X only during visitation / funeral
Active Member Pallbearers	Χ	Х	Х
Station Bunting	Χ		
Vehicle Bunting	Χ		
Honor Corridor	Х	Х	Х
Last Alarm	Х		
Fly over	X		



# Emergency Contact Form

- Confidential Information Packet (CIP)
- Updated annually
- Accessible at all hours
- PSOB Beneficiary designation form

### XYZ Fire & Rescue 123 N Main St. anytown, TX.

### **Employee Emergency Contact Information Form**

Be advised that the data gathered in this employee information form is confidential and will be sealed by you the employee. Access to this confidential information will remain limited to chief fire officers and only be opened in the event of a line of duty fatality. Please fill out as much information as possible to assist your immediate family in locating sensitive documents expeditiously in their time of grief.

Last Name:	First Name:	Middle Name:
	Home Address	
City	State	Zip Code
City	State	Zip Code
hone Number		

### Contact Information

Please list below any family and or friends in the order you would like the XYZ Fire Department to contact them in the event of a line of duty fatality.

Last Name:	First Name:	Middle Name:	
	Home Address		
City	State	Zip Code	
•		•	
	•		
Phone Number			
Cell Phone/Pager Number			
Cen i none/i agei i tambei			
Name Of Familian			
Name Of Employer			
Name Of Employer			
Name Of Employer	Work Address		

City	State	Zip Code	
Phone Number			
Last Name:	First Name:	Middle Name:	
Dast Name.	riist Name.	Wildle Name.	
	***		
	Home Address		
City	State	Zip Code	
City	State	Zip Code	
Phone Number			
rnone Number			
Cell Phone/Pager Number			
Name Of Employer			
	Work Address		
	WOIR Hudicas		
C'i-	St	7'- 6-1-	
City	State	Zip Code	
Phone Number			
Name:	Names and dates of all your c	hildren DOB:	
Name:			
Name: DOB:			
Name: DOB:			
List the department memb assist in the notification of	er(s) you would like to accom your family and friends:	pany a Chief Fire Officer to	
Name:			
Name:			
List anyone	else you want to help make th	he notification	
Dist any one			
Last Name:	First Name:	Middle Name:	
	Home Address		

City	State	Zip Code	
Phone Number			
Cell Phone/Pager Number			
N. OLE I			
Name Of Employer			
	Work Address		
City	State	Zip Code	
	0 / 17 6 /		
	Optional Information		
Religion			
Church Official			
Place Of Worship			
	Address		
City	State	Zip Code	
Are you	a veteran of the U.S. Armed	Services	
		50171000	
YES	NO		
If you are entitled to a milit	ary funeral, do you wish to h	ave one?	
YES NO			
Do you wish to have a fire s	ervice funeral?		
YES	NO		
Please list your membership	p in fire service, religious, or o	community organizations	
that may provide assistance to your family			

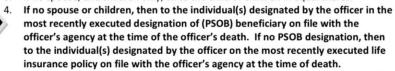
Where is it located:	:	
Please list any insu assist them with fili	rance policies you may have the ing	at would benefit your family
Company	Policy Number	Location Of Policy
Any special reques	ts	
Employee S	ignature	Date

### <u>Designation of Beneficiaries Form</u> for U.S. Department of Justice Public Safety Officers' Benefits (PSOB) Program

### WHO RECEIVES PSOB BENEFITS IF A CLAIM IS APPROVED?

Benefits are paid to survivors according to the following criteria:

- 1. If there is a spouse and no child\* or children, all to the spouse.
- If there is a spouse and child or children, one-half to the spouse and one-half to the child or children in equal shares.
- 3. If no spouse, and children only, all to the child or children in equal shares.



- If no spouse, children, PSOB designation, or life insurance beneficiary, then to the officer's surviving parents in equal shares.
- If none of the above, then to the officer's children who would receive the benefit but for age (i.e., adult children.)

\*"Child" is defined as any natural, illegitimate, adopted or posthumous child or stepchild of a deceased public safety officer who, at the time of the officer's death, is 18 years old or under; 19-22 and a full-time student; or 19 and older, and incapable of self-support due to a physical or mental disability.

This form is for use in declaring a beneficiary for any PSOB benefits that your survivors may be eligible for in the event of your death. The circumstances in which the beneficiaries identified here might be eligible for the PSOB benefit identified in Step 4 above and would not apply if there is an eligible surviving spouse and/or children. Should you wish to complete this form, it **must be retained with official department records**.

I,	•			
(print agency name), hereby desevent of my death:	signate the follow	ng beneficiary(s) for an PSC	OB benefits that may b	e paid in the
Name	Percent (must total 100)	Address		Relationship
		-		-
		-		2
Public Safety Officer signature:				
Witness signature:			Date:	



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- 2. If there is a spouse and child or children, one-half to the spouse and one-half to the child or children in equal shares.
  - . If no spouse, and children only, all to the child or children in equal shares.
- If no spouse or children, then to the individual(s) designated by the officer in the most recently executed designation of (PSOB) beneficiary on file with the officer's agency at the time of the officer's death. If no PSOB designation, then to the individual(s) designated by the officer on the most recently executed life insurance policy on file with the officer's agency at the time of death.
- 5. If no spouse, children, PSOB designation, or life insurance beneficiary, then to the officer's surviving parents in equal shares.
- 6. If none of the above, then to the officer's children who would receive the benefit but for age (i.e., adult children.)

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# **PSOB** (Federal benefit)

**Benefit:** Oct 1, 2024: \$448,575

### Coverage:

- Public Safety Officer includes:
  - Law enforcement, including corrections officers
  - Firefighters
  - Members of rescue squads and ambulance crew, EMT/Paramedics, under certain circumstances
  - Chaplains, under certain circumstances
  - Disaster relief workers, under certain circumstances
  - Police, Fire, EMS trainees, under certain circumstances
  - Does not cover contract or private business employees (mostly wildland and for-profit EMS).
- **Line of Duty death**—any action the PSO is authorized or obligated by law, rule, regulation, or condition of employment to perform.
- Symptoms of a heart attack or stroke within 24 hours of strenuous job-related activity
- Suicide
  - PSO was <u>exposed</u>, while on-duty, to one or more <u>traumatic events</u>, as defined by PSOSA.
  - Less than 45 days from exposure: Officer's action was not inconsistent with a psychiatric disorder
  - More than 45 days from exposure: The exposure was a substantial factor in the officer's action.

# **PSOB** (Federal benefit)

### **Beneficiaries:**

- Child is defined as natural, illegitimate, adopted, or posthumous child or stepchild, who at the time of the officer's death is 18 years old or under; 19-22 and a full-time student; or 19 and older, and incapable of self-support due to a physical or mental disability
- 100% to Spouse if no children
- 50% to Spouse and 50% divided to children
- No spouse, 100% divided equally to children
- No spouse and no children, to PSOB Designation form or most recently executed life insurance policy
- No spouse, children, PSOB form, life insurance beneficiary, then to surviving parents in equal shares
- If none of the above, then adult children.

# **ERS (State benefit)**

**Benefit:** Oct 1, 2024: \$591,000.

### **Coverage:**

- Public Safety Officer includes:
  - Law enforcement, including corrections officers, parole officers,
  - Firefighters certified by TCFP, or volunteer VFD who are not paid, and conduct a minimum of two
    drills each month, each two hours long.
  - Members of rescue squads and ambulance crew, EMT/Paramedics, under certain circumstances
  - Chaplains, under certain circumstances
  - Disaster relief workers, under certain circumstances
  - Police, Fire, EMS trainees, under certain circumstances
  - Does not include contractors or private agency employees.
- Line of Duty death—any action the PSO is authorized or obligated by law, rule, regulation, or condition of employment to perform.
- Heart Attack or Stroke-no defined time from authorized activity
- Cancer—no minimum amount of time employed as firefighter (workers comp requires 5 years as FF)

# **ERS (State benefit)**

### **Beneficiaries:**

- The surviving spouse
- If no spouse, equally to the surviving children (regardless of age)
- No spouse or children, equally to the surviving parents
- Minor Children—also a monthly benefit to the caregiver or the PSO's biological or adopted minor child or a minor child listed on the PSO's IRS tax
  - Trust or Letters of Guardianship will have to be established and provided for payment to be processed.

# Lots of Paperwork to file for benefits:

- Job Description
- Witness Statements
- Employer sworn statement of facts
- Worker's Comp approval/denial letter
- VFD, notarized statement they conduct minimum of two drills per month of two hours each
- Copy of TCFP Certification
- If cancer, list of all responses FF responded to.
- Incident/Accident Reports
- EMS Transport report
- Police Report
- Heart attack or Stroke—All incidents that PSO responded to in 24 hours prior to symptoms
- Heart Attack or Stroke—3 years of medical records
- Part A PSOB certification form
- Part B PSOB certification form
- Birth Certificate
- Death Certificate
- Autopsy if performed (not required)
- Marriage license

- <u>Divorce decrees</u> or death certificate of all previous marriages including references to physical custody of children
- <u>Divorce decrees</u> or death certificate of current spouse's previous marriages including reference to custody of children
- Authorization to release information form
- Declaration of knowledge of surviving children
- Application for payments due a minor child
- Obligations of Guardians
- Direct Deposit form
- Marriage Certificate form
- Copy of tax income transcript, if minor children
- Letter of guardianship or management trust for minor child
- Copies of birth certificates of all children of PSO
- Signed, notarized request for benefits from spouse, adult children, or parents.





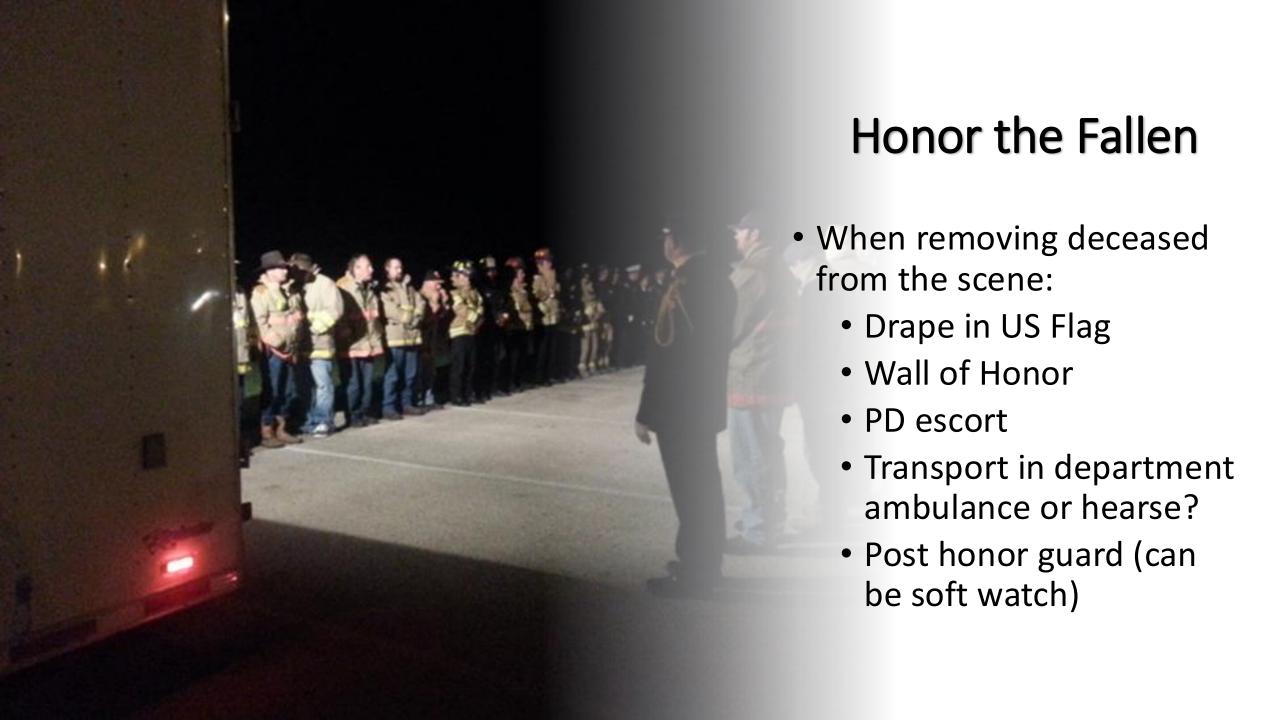
# Honor the Fallen

- Can start arranging for an honor guard.
- Must call you before Responder is moved anywhere. Preferably giving you as much notice as possible.

### 2. Autopsy may be requested by JP or ME, but not required for benefits

### 3. Investigation

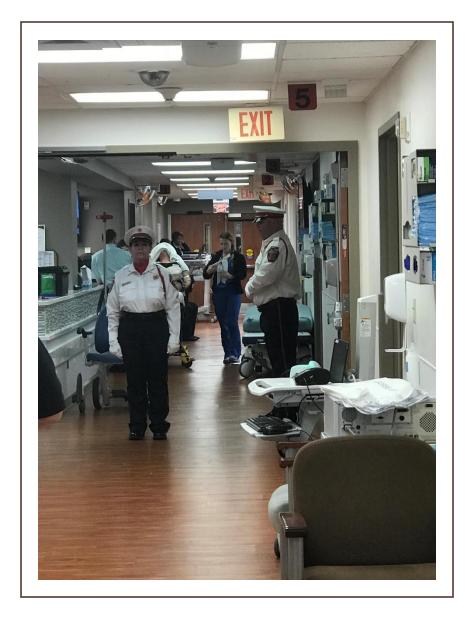
- Photographs
- Evidence Collection
- Criminal Involvement?



# Honor the Fallen

## If at the hospital:

- Work with hospital staff to identify a room for family and co-workers.
- If Responder will be transported to another hospital, help arrange for transportation for the family.
- Contact Department in that area to help with assisting the family and department.



# **Family Notification**

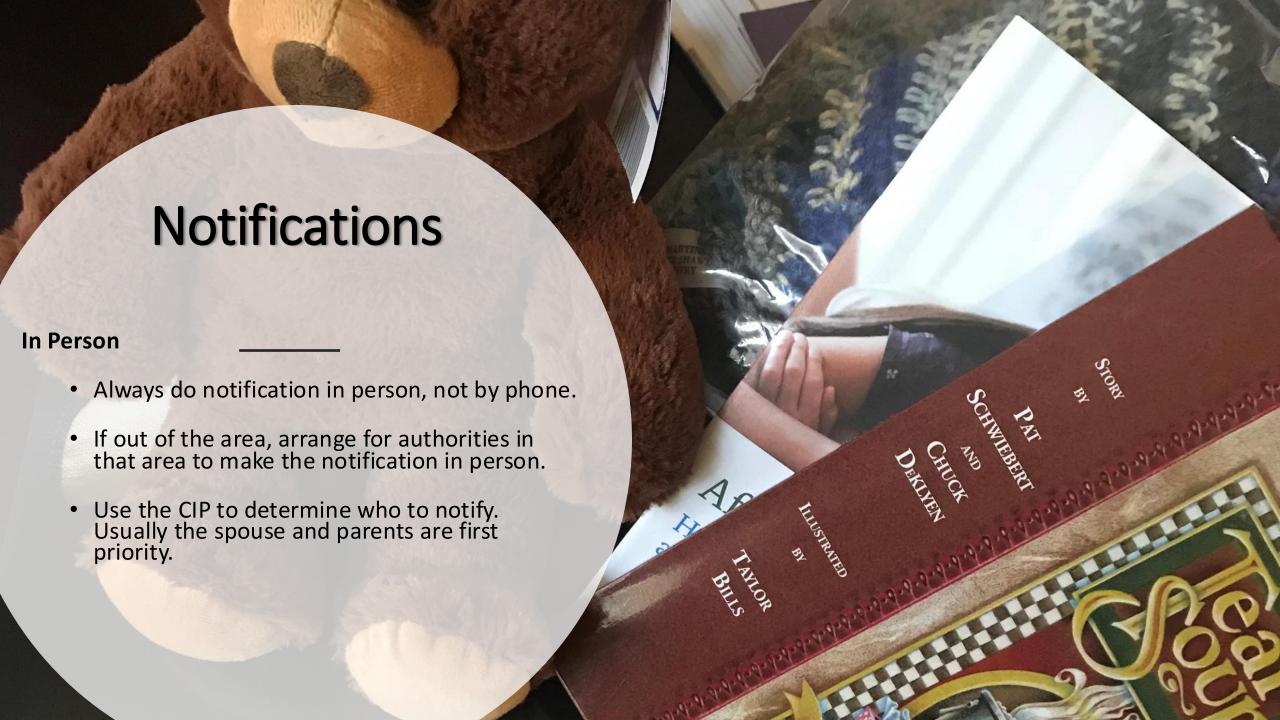
Notification team—You, chaplain, Family Liaison

# **Agency Notification**

- Your Boss
- Your department members
- SFMO (FF Fatality) 1-512-676-6780
- TX LODD Taskforce 1-832-757-1499

### **Public**

- Area departments
- The public



### In Pairs

- Have at least two people to make the notification. This will help you to help them.
- Use the CIP to determine who else in the department they would like to make the notification (if it can be done in a timely manner). It is helpful to have a chaplain or a friend of the family along with the notification.
- Before you arrive, decide who will speak and what the person will say.



# In Time and with Certainty

- Before making notification, call your delegated person and confirm the identify and location of the Responder again.
- You have to notify them before social media does.
- Gather as much information about the incident before making notification. They will have questions. Who, What, When, Where, How (disregard why it happened).

# Notifications

### Use plain language

- Clearly identify yourself and be in uniform or present identification, then ask to come in.
- Notification should take place in a private setting.
- If you don't know the family member, make sure you are talking to the right person.
- Begin with "I have very bad news", or "I'm so sorry to have to tell you this"
- Use the words "died" and "dead" rather than terms such as "passed away" so the message is absolutely clear. Speak slowly. Get to the point quickly.
- Calmly answer the survivors questions. It is fine to say "I don't know" if you don't.
- Use his or her name when referring to the Responder, rather than saying "the body"

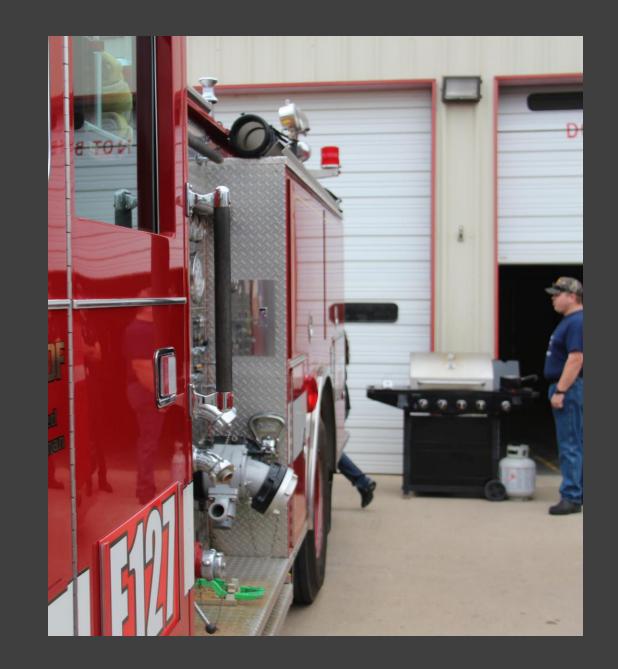


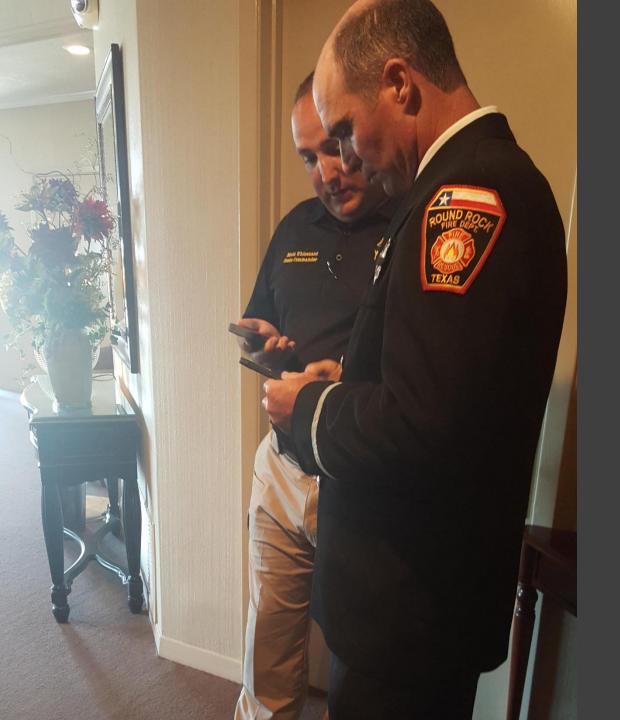
### **Be Compassionate**

- Allow survivors to express their emotions. Do not try to talk them out of their grief.
- Accept your own emotions. It's okay if you cry during notification, but stay calm.
- Never leave immediately after making a notification. Offer to help the survivor call friends or family members. Do not leave before someone else arrives.
- Do not take the Responder's personal items with you to make the notification. If they ask, tell them they will receive them later. Most survivors will need some time before they feel able to deal with these items.

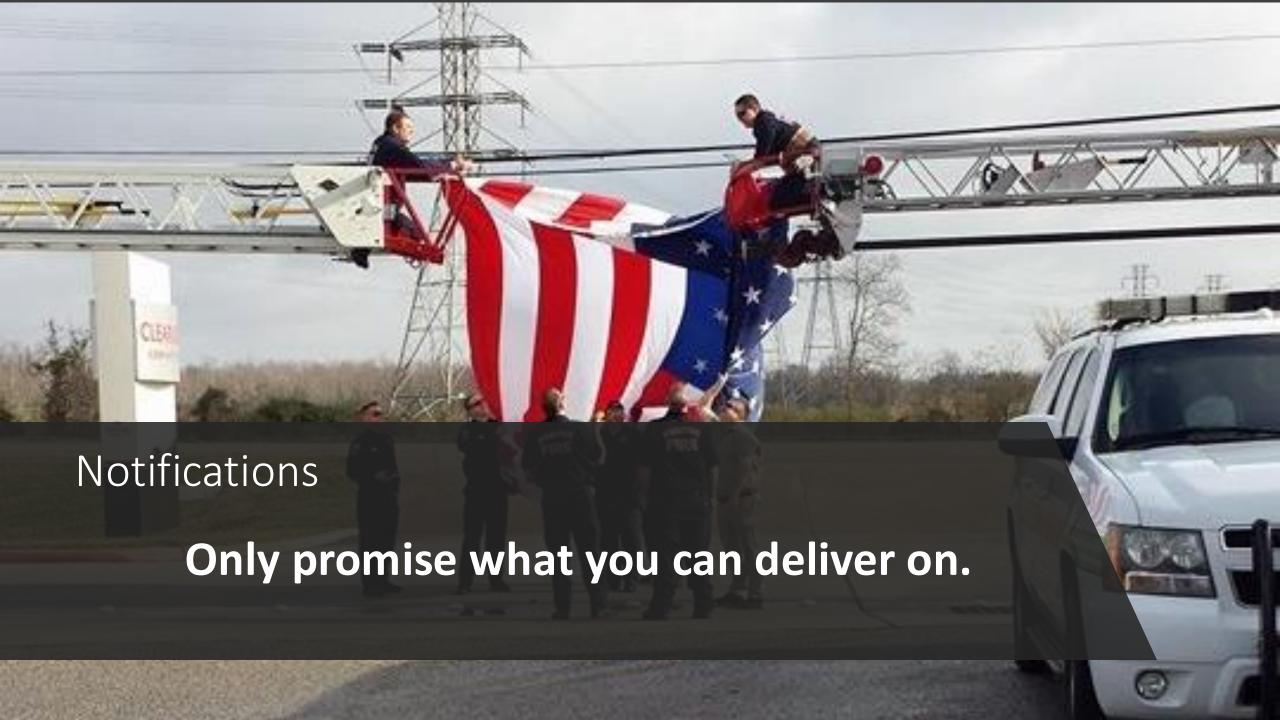
### **Be Compassionate**

- Provide the survivor the opportunity to see the deceased Responder, even if the body is badly disfigured. Offer to transport the family to where the Responder is, and help prepare them for what they will see.
- Before leaving, write down important information, including the names and phone numbers of department personnel who will work with the family.
- Have the FLO stay with the family, unless the family declines.





- Now is not the time to discuss funeral planning.
  - But if they ask, answer questions.
- Be respectful of the family wishes and requests.
- Be prepared to explain the need for autopsy or why you can or can't commit to certain requests.

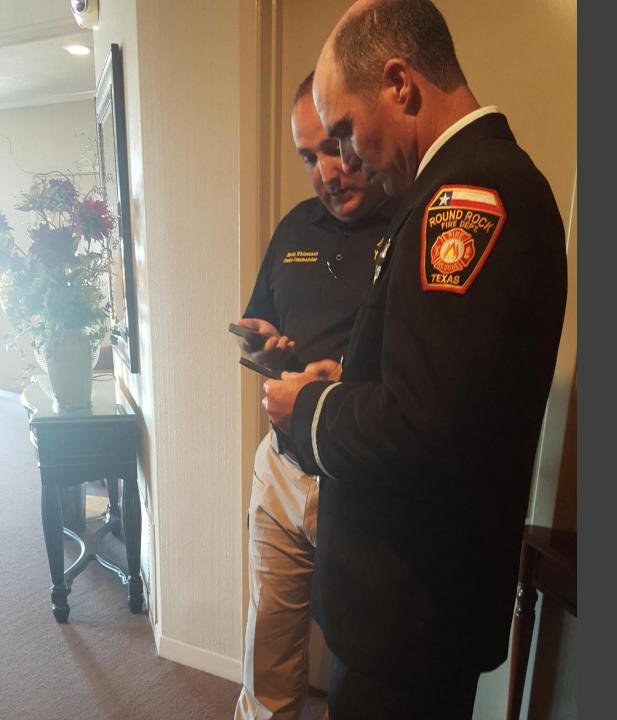






### **Press Release**

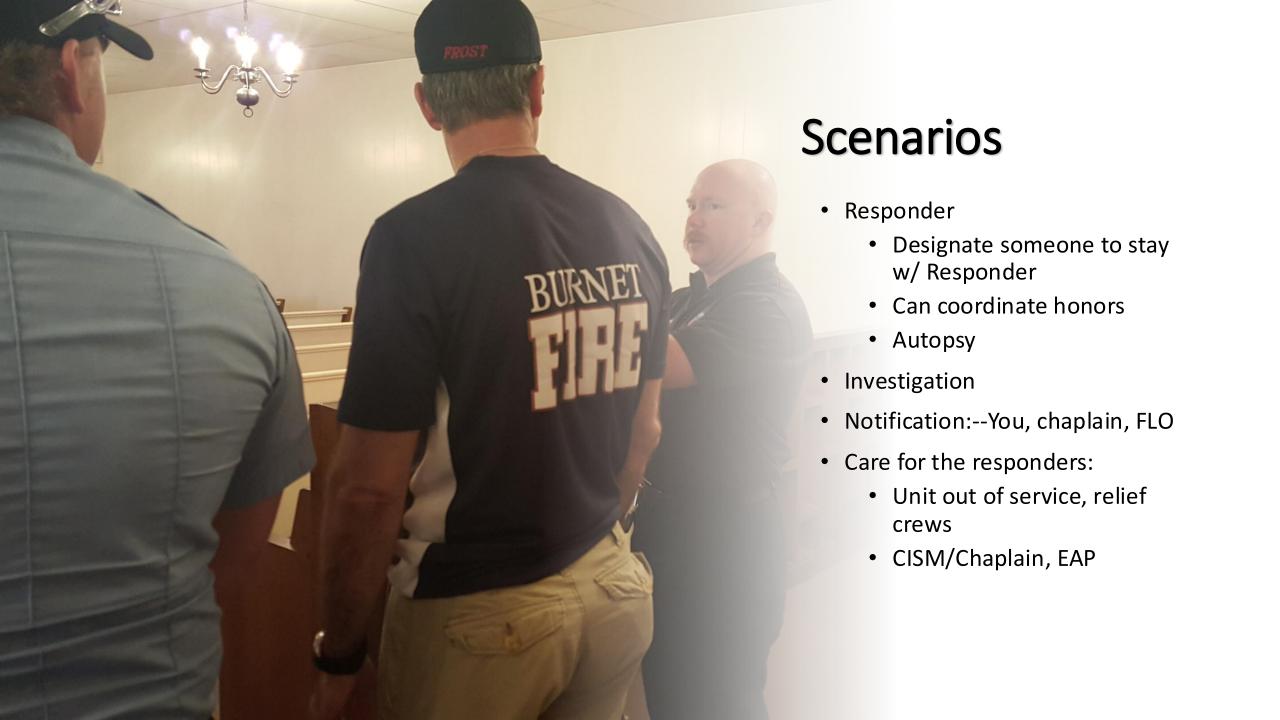
- Do not give any personal identifying information to the media (name, station or unit), even if onscene, until confirmation that the family has been notified.
- Do not release the name and ask them to not release it until a certain time, you may be live at the time you are talking with the media.
- Written release should include basic information about the incident, and information about when and where the press conference will be held.



# Complications to Notifications

- Multiple LODDs
- LODD & Injuries
- Family lives long distance away
  - Will you drive?
  - Call other area department to notify?
- Family Dynamics (too many to list)







 Responder killed from auto accident while responding to 9-1-1 emergency call.

 2 Responders are injured at an auto accident. One is seriously injured and being flown to distant trauma center, the other was transported to a local hospital and pronounced dead.



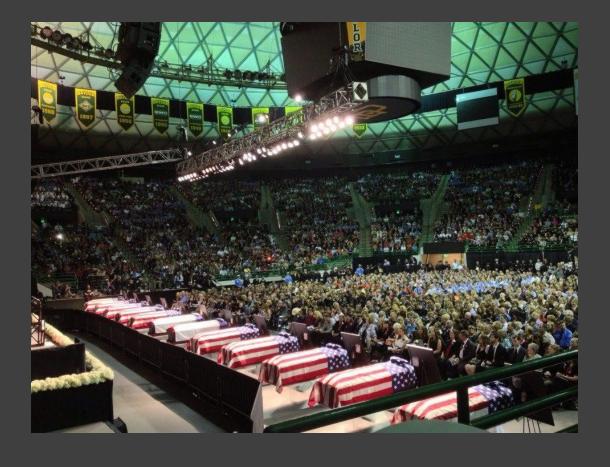


 You receive a phone call that the crew just responded to Responder's residence, where he had been complaining of chest pain and is now dead.



 Your crew calls you and tells you he just responded to Responder's residence, where the responder died from suicide.





# **CONTACT US**

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### **Billy Wusterhausen**

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